

Utility Disconnection for Non-Payment Resumes After March 1, 2021

The City of East Point disconnection policy for non-payment and penalties will resume after **March 1, 2021**. As the pandemic continues to impact our valued customers, our drive-thru will remain open from **9:00 am-4:00 pm on Monday, Wednesday and Friday**. The lobby for Customer Care will be open to the public by appointment only for new services, terminations, payment plans, payment arrangement and utility billing questions on the days stated above. **To schedule an appointment, call (404) 270-7113 or (470) 898-4696.**

To ensure that your utility services are not interrupted for nonpayment, a payment should be made as soon as possible to update your account. If you've been disconnected, it could take up to 1-2 business days to reconnect services due to the pandemic.

Full and partial payments can be made through the following:

- **Drive-Thru (2791 East Point St):** Monday, Wednesday and Friday 9:00 am-4:00 pm, located in the back of the Customer Care building
- **Drop boxes** located at the front of the building and at the Drive-Thru
- **Telephone:** 404-270-7010
- **Online:** www.eastpointcity.org